### **WORK STRUCTURES**

# Dynamex and Beyond: The Legal and Policy Landscape of Worker Classification

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## Agenda

- What is "misclassification" and who does it affect?
- What are the consequences of being misclassified for workers?
- What are the costs of misclassification to the government and the economy?
- How are legislatures, agencies, and the courts responding, and how does the *Dynamex* decision and the "ABC test" address the problem?



## What is misclassification?

Misclassification can take several forms:

- Employers call employees "independent contractors," even when the workers are not running their own businesses;
- Employers require employees to form a limited liability corporation or franchise company-of-one as a condition of getting a job;
- Employers pay workers off the books, without any payroll treatment at all.

Workers are sometimes required to sign boilerplate contracts attesting to independent contractor status, even where the functional relationships do not reflect true independence.



Source: NELP Fact Sheet "Independent Contractor Misclassification Imposes Huge Costs on Workers and Federal and State Treasuries," <u>https://www.nelp.org/publication/independent-contractor-misclassification-</u> <u>imposes-huge-costs-on-workers-and-federal-and-state-treasuries-update-2017/</u>

## Why does misclassification matter?

Employers in an increasing number of industries misclassify their employees as independent contractors. This practice:

- Denies workers the protection of workplace laws
- Deprives Social Security, Medicare, unemployment insurance, and workers' compensation funds of **billions** of dollars
- Reduces federal, state and local tax revenues
   BUT
- Saves those who misclassify as much as 30% of payroll and related taxes otherwise paid for "employees."



Source: NELP Fact Sheet "Independent Contractor Misclassification Imposes Huge Costs on Workers and Federal and State Treasuries," <u>https://www.nelp.org/publication/independent-contractor-misclassification-</u> <u>imposes-huge-costs-on-workers-and-federal-and-state-treasuries-update-2017/</u>

## Who does misclassification affect?

Employee misclassification is a persistent problem in many of our economy's growth industries, including:

- Home care
- Janitorial
- Trucking
- Construction
- Hospitality
- Security
- The rapidly-growing app-based "on-demand" economy



Source: NELP Fact Sheet "Independent Contractor Misclassification Imposes Huge Costs on Workers and Federal and State Treasuries," <u>https://www.nelp.org/publication/independent-contractor-misclassificationimposes-huge-costs-on-workers-and-federal-and-state-treasuries-update-2017/</u>

## Who does misclassification affect?

TABLE 7. Common occupations held by independent contractors at main job, California, 2013-2015

	Typically low-wage occupations Janitors, maids and housekeepers
	Personal care aides, home health aides, childcare workers
	Grounds maintenance workers
	Retail sales workers
	Material moving workers (for example, in car washes and waste management services)
	Dry cleaning and laundry workers, tailors, sewing machine operators
1	Animal care workers
<b>\</b>	Typically low- to mid-wage occupations
	Construction trades workers
	Beauty salon, barber shop and nail salon workers
	Truck and taxi drivers
	Car repair mechanics
	Costomer service representatives
ically miel to higher-w	vage occupations
	ecialists (for example, in management, scientific, and technical consulting services)
	or example, in accounting and tax preparation)
	managers (for example, in financial institutions)
Counselors and social	
	, public relations, and sales managers
ically higher-wage occ	
	her health practitioners
Lawyers and judges	
Computer occupations	
Top executives (for exa	mple, in construction, real estate, and management consulting)
Psychologists	
Architects and surveyo	rs
Engineers	



Source: UC Berkeley Labor Center report "What Do We Know About Gig Work in California? An Analysis of Independent Contracting,"

http://laborcenter.berkeley.edu/what-do-we-know-about-gig-work-in-california/

## **Consequences for workers**

Misclassification depresses workers' income, deprives them of essential workplace protections and social insurance benefits

Table 1. Worker Protection Laws			
Employee	Independent Contractor		
Minimum wage and overtime	None		
Workers' compensation	None, or worker pays		
Unemployment insurance	None		
Anti-harassment <sup>10</sup> and discrimination	None		
Right to form a union and collectively bargain <sup>11</sup>	None		
Employer-provided retirement benefits	None		



Source: NELP Policy Brief "Independent Contractor vs Employee: Why Misclassification Matters and What We Can Do To Stop It," <u>https://www.nelp.org/publication/independent-contractor-vs-employee/</u>.

## **Consequences for workers**

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Table 2. Costs to Worker			
Employee	Independent Contractor		
Employer and worker each pay 7.65% of payroll for FICA and FUTA. Employer generally makes payroll deductions. <sup>12</sup>	Worker pays entire 15.3% self- employment rate. <sup>13</sup> Worker also usually responsible for quarterly tax filings.		
Employer pays workers' compensation taxes.	Worker responsible for insurance (or costs arising from workplace injuries).		
Employer usually cannot deduct from pay any required work expenses such as uniforms, materials, etc.	Worker responsible for operating costs such as gas, tools, etc.		



Source: NELP Policy Brief "Independent Contractor vs Employee: Why Misclassification Matters and What We Can Do To Stop It," <u>https://www.nelp.org/publication/independent-contractor-vs-employee/</u>.

## **Costs to the government: National**

- A 2009 report by the U.S. Government Accountability Office estimated independent contractor misclassification cost federal revenues \$2.72 billion in 2006.
- A 2000 study commissioned by the U.S. Department of Labor found that between **10% and 30%** of audited employers misclassified workers.
- Researchers found that misclassifying just 1% of workers as independent contractors annually results in a \$198 million hit to unemployment insurance (UI) trust funds.



Source: NELP Fact Sheet "Independent Contractor Misclassification Imposes Huge Costs on Workers and Federal and State Treasuries," <u>https://www.nelp.org/publication/independent-contractor-misclassificationimposes-huge-costs-on-workers-and-federal-and-state-treasuries-update-2017/</u>

## **Costs to the government: California**

- In 2017, California's Employment Development Department Tax Audit Program conducted 7,937 audits and investigations, resulting in assessments totaling \$249,981,712, and identified 461,279 unreported employees.
- The Division of Labor Standards Enforcement website notes that misclassification costs the state \$7 billion annually.



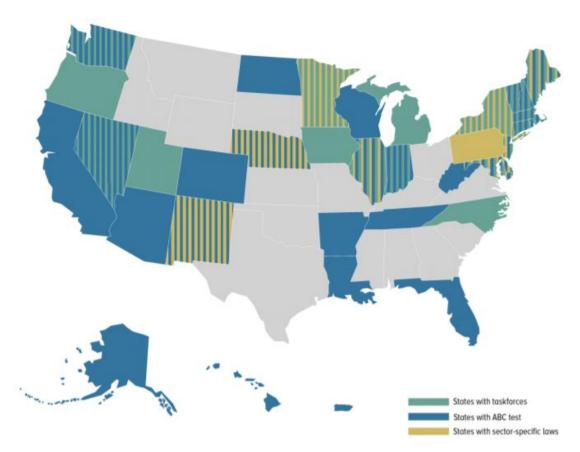
Source: 1. EDD 2018 Annual Report on Fraud Deterrence and Detection Activities, <u>https://edd.ca.gov/About\_EDD/pdf/Fraud\_Deterrence\_and\_Detection\_Activities\_20</u> <u>18.pdf</u> 2. DLSE website. https://www.dir.ca.gov/dlse/worker\_misclassification.html

## Passing on costs to other businesses

- Employers who correctly classify workers are at a competitive disadvantage because their misclassifying counterparts have artificially low labor costs.
- A 2010 study estimated that misclassifying employers shift \$831.4 million in unemployment insurance taxes and \$2.54 billion in workers' compensation premiums to law-abiding businesses annually.



# What are legislatures, agencies and courts doing?





Source: NELP Policy Brief "Independent Contractor vs Employee: Why Misclassification Matters and What We Can Do To Stop It," https://www.nelp.org/publication/independent-contractor-vs-employee/.

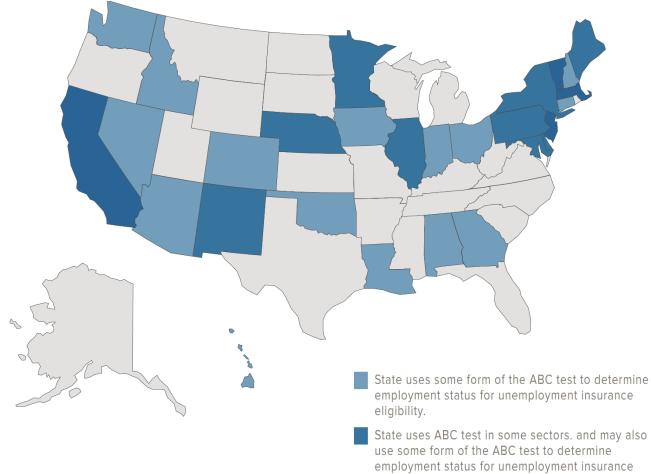
## The 2018 Dynamex decision

"[W]e conclude that unless the hiring entity establishes (A) that the worker is free from the control and direction of the hiring entity in connection with the performance of the work, both under the contract for the performance of the work and in fact, (B) that the worker performs work that is outside the usual course of the hiring entity's business, and (C) that the worker is customarily engaged in an independently established trade, occupation, or business, the worker should be considered an employee and the hiring business an employer under the suffer or permit to work standard in wage orders."



in determining which workers are covered by employment and labor statutes is the way the line is drawn between employees and independent contractors"] <a href="https://digitalcommons.ilr.cornell.edu/key\_workplace/2/> (as of Apr. 30, 2018)">https://digitalcommons.ilr.cornell.edu/key\_workplace/2/> (as of Apr. 30, 2018)</a>.

# More than half of states use an ABC test





State uses ABC test to determine employment relationships for wage and hour laws.

eligibility.

# More than half of states use an ABC test

- Given what employee status confers, a simple ABC test, which creates a presumption of employee status, is an effective way to combat misclassification:
- It is harder for employers to manipulate
- It is easier for workers to understand
- It would lead to more predictable outcomes
- A person's rights on the job and ability to access our most basic social insurance programs should not depend on their employer's preference to save costs.



## What's happening around the world?



## Uber loses appeal over driver employment rights

Drivers should be classed as workers with access to paid holidays and minimum wage



▲ Uber said it would challenge the latest ruling at the supreme court after being given leave to do so. Photograph: Laura Dale/PA

Judges have dismissed Uber's appeal against a landmark employment tribunal ruling that its drivers should be classed as workers with access to the minimum wage and paid holidays.



### **AUSTRALIAN LAWYERS ALLIANCE**

#### Opinion

### Gig economy decision – Fair Work Commission finds delivery riders are employees

#### 24th Jan 2019

Technological innovation has led to the emergence of flexible work arrangements in the 'gig economy', also known as the 'share economy' – where workers are typically engaged under a contract *for* services rather than a contract *of* service, usually via online platforms or apps.

Flexible work arrangements, which were once considered unconventional, have become prevalent in Australia's ever evolving economy, and this change is driving the expansion of how we characterise contracts of employment with regards to independent contractors.

Whether the people working for these gig economy businesses are employees or independent contractors is key to defining their rights and obligations in areas such as tax, superannuation and instances of dismissal.

Going to the very heart of this issue is the recent decision of the Fair Work Commission (FWC) which found that Mr Klooger, a food delivery worker engaged by Foodora, was an employee and therefore entitled to bring an unfair dismissal claim.

## Resources

- National Employment Law Project
   Nayantara Mehta, Strategic Partnerships Director,
   <u>nmehta@nelp.org</u>
- Policy Brief:

https://www.nelp.org/publication/independent-contractorvs-employee/

• Fact Sheet:

<u>https://www.nelp.org/publication/independent-contractor-</u> <u>misclassification-imposes-huge-costs-on-workers-and-</u> <u>federal-and-state-treasuries-update-2017/</u>





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